



**Information for users on personal data processing related to sending
ALERTS AND INFORMATION REQUESTS**
(EU Regulation 2016/679)

Autostrada del Brennero S.p.A., as data controller, hereby informs its Users, pursuant to Article 12 of the EU regulation of April 27, 2016 no. 679 "General Data Protection Regulation" (hereinafter the "Regulation") and the Legislative Decree 196/2003, that the personal data you provide with your request will be processed as follows:

1. Purpose of the data processing

Personal data will be processed to manage your information request or your alert. The conferment of information is optional. Your contact details will be used exclusively to reply to your request or, if necessary, to ask you for additional information.

2. Lawful basis, conferment and storage of data

The lawful basis is the performance of a contract you are party to (if you are already our Customer) or the performance of pre-contractual measures adopted on your request. The data supplied will be processed for the period necessary to fulfill the purposes indicated and then stored for six months.

3. Recipients of personal data

The personal data will be processed by appointed and appropriately trained personnel who operate under the authority and management of the Data Controller. Some information may be communicated to sub dealers or contractors that take care of the services for A22 insofar as it is strictly necessary, to discover the information you requested or to carry out the verification procedure for the alert. The personal data may also be processed by third parties who provide necessary services, among which communication, email, mail delivery and IT services and other service suppliers inherent in the aforementioned purposes: only the data strictly necessary for execution of these operations will be communicated to the above mentioned persons. The updated list of all recipients is available at the Data Controller's headquarters.

4. Data subject rights

The data subject may exercise the rights provided for in Chapter 3 of the Regulation. In particular, the data subject has the right to ask the Data Controller for access to data collected on them, their correction or deletion, the updating of incomplete data and restriction of processing. They have the right to receive the data in a commonly used and structured format, readable on an automatic device and the right to object to all or part of the use of the data as well as exercising the other rights granted by the applicable legislation. These rights can be exercised by sending a letter by post to the Data Protection Officer (DPO), domiciled for duties at the Data Controller's headquarters, or by email sent to the following address: privacy@autobrennero.it. Pursuant to the Article 77 of the EU Regulation 2016/679, the data subject also has the right to lodge a complaint with the Data Protection Authority if they believe that the processing violates the Regulation.

5. Data Controller and Data Protection Officer

Data Controller for personal data processing is Autostrada del Brennero S.p.A. with headquarters in Via Berlino 10, 38121, Trento, Italy. The Data Protection Officer (DPO) is domiciled for duties at the Data Controller's headquarters and can be contacted through the following means: Tel 0461 212611 – Fax 0461 234976 – email privacy@autobrennero.it.